

Meeting Title:	Nottingham and Nottinghamshire Patient and Public Engagement Committee		Date:	03 June 2020				
Paper Title:	Highlight report from the meeting held on 19 May 2020		Paper Reference:	GB/20/029				
Chair of the meeting:	Sue Clague		Attachments/ Appendices:					
Summary Purpose:	Approve	<input type="checkbox"/>	Endorse	<input type="checkbox"/>	Review	<input type="checkbox"/>	Receive/Note for:	<input checked="" type="checkbox"/>
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Summary of the Meeting

The Nottingham and Nottinghamshire Patient and Public Engagement Committee (PPEC) held its inaugural meeting on 19 May 2020. The appointed Chair and Vice-Chair are Sue Clague and Jasmin Howell respectively. The membership has been drawn from the predecessor Committees in Mid Nottinghamshire and Greater Nottingham with representation covering carers, BAME communities, asylum seekers and refugees, older people, people with a disability, cancer, mental health and long term conditions. Further interest has been sought to represent maternity, LGBTQ+ and young people/students to ensure PPEC is as representative as possible of the populations of Nottingham and Nottinghamshire.

The inaugural PPEC meeting featured two key agenda items; Engagement Priorities and the Recovery Cell Engagement Proposal.

PPEC members received a presentation from Lewis Etoria, Head of Insight and Engagement, that provided an overview of key programmes of engagement activity categorised as follows;

- Development of the infrastructure for engagement (PPEC development; Voluntary and Community Sector development, Patient Leadership Programme)
- Projects for specific commissioning decisions, eg. NHS Rehabilitation Centre
- Strategic review programme and wider commissioning intentions – commissioning for planned care, mental health services and urgent care
- Strategic ICS/system work - COVID-19 recovery and the Clinical and Community Services Strategy

Stuart Poyner, Chief Finance Officer/Deputy Accountable Officer introduced the Recovery Cell Engagement Proposal by explaining how the pandemic had brought forward some of the service transformations included in the Long Term Plan, for example delivery of online and telephone consultations in primary and secondary care. The plan for engagement would enable the CCG to understand the impact of the changes and the tolerance for keeping the changes made.

PPEC Members were invited to provide feedback on the approach to engagement, target groups and areas and themes to explore through the engagement.

During discussion PPEC members raised a number of queries about the restoration of services and requested clarification regarding:

- the support available for people who face barriers to accessing online/phone appointments due to

interpretation issues or no access to phone

- the CCG's model for prioritising restoration of services including specific detail and timeline for the restoration of services
- the CCG's response to Covid and inequalities – how is the CCG responding to the impact on BAME communities and how will the CCG respond to the fact that Covid has exacerbated other inequalities?

Due to the number of queries raised regarding restoration of services, this has been prioritised as an agenda item for the next PPEC meeting on 23 June 2020 and responses to the important issues raised above are being co-ordinated by the CCG.

Key Messages for the Governing Body

PPEC members welcomed the plans for early engagement to inform the Recovery Cell programme and acknowledged the importance of engaging different cohorts of patients including people directly affected, those not directly affected and those groups who are who are vulnerable and face barriers to accessing services. It was considered there should be a particular emphasis on effective engagement of the latter groups to avoid creating further barriers and exacerbating health inequalities.

The ratified minutes of the meeting in common will be received by the Governing Body on the 05 August 2020