

Dear Families

I would like to thank you all for coming forward and offering to assist the independent review team in undertaking a review of maternity services at Nottingham University Hospital NHS Trust.

My name is Hilda Yarker, and I have been appointed to the role of Family Liaison Facilitator for the duration of the review process. My role is to be the main point of contact for families throughout this time and to provide confidential support for the families that have already come forward. In addition, I will be reaching out to as many families as possible, to ensure that everyone, who wishes to have the opportunity to share their lived experience, is empowered to do so.

As part of this, I will be collaborating with the local media and the voluntary, community and faith sector, to encourage families to come forward and share their experiences, and I will seek to ensure that the Family Group is representative of the population served by the Trust's Maternity Services

It is important to me, that you, the families collectively decide how best to engage in the review, there is no 'one size fits all approach'. I am here to listen to you, and work with you to agree what feedback mechanisms the review should put in place. It is my responsibility to enable all those who wish to contribute to do so in a way which is comfortable to them. I will draft some suggestions which, based on my experience, have proven to be effective which you may all comment on as well as adding some suggestions of your own.

I will be in touch again early next week when I will provide some information about the review, who we are and the methods we will be using to ensure the review is thorough and transparent.

I look forward to meeting you all in the very near future. If you have any questions in the meantime, please respond to nccg.nottsmaternityreview@nhs.net, and I will get back to you as soon as possible.

Kind regards

Hilda